

REFUND POLICY

This Refund Policy forms part of and must be read in conjunction with, website Terms and Conditions. We reserve the right to change this Refund Policy at any time.

At Moonside Marketing, we strive to provide our users with exceptional services and ensure satisfaction with every interaction. Our Refund and Cancellation Policy outlines the terms and conditions associated with refunds and cancellations for the services offered on www.moonsidemarketing.com. Please carefully review the following policy:

1. Cancellation of Services:

- Users have the right to cancel their subscription services at any time.
- Cancellations can be initiated by contacting our customer support team at Support@moonsidemarketing.com.
- The cancellation will take effect at the end of the current billing cycle.

2. Refund Eligibility:

- Refunds will be considered for cancellations made within the first 14 days of the subscription start date.
- No refunds will be issued after the initial 14-day period.

3. Refund Process:

- To request a refund, users must contact our customer support team at Support@moonsidemarketing.com, clearly stating the reason for the refund request.
- Refunds will be processed using the same payment method used for the original transaction.
- Processing times for refunds may vary, and users will be notified of the status.

4. Non-Refundable Services:

Certain services or promotional offers may be non-refundable, and users will be informed of this at the time of purchase.

5. Chargebacks:

Users are discouraged from initiating chargebacks without prior communication with Moonside Marketing. Chargebacks may result in service suspension.

6. Policy Changes:

Moonside Marketing reserves the right to update or modify this Refund and Cancellation Policy at any time. Users will be notified of any changes through the website.

7. Contact Information:

For any questions or concerns regarding our Refund and Cancellation Policy, users can reach out to us at Support@moonsidemarketing.com.

By using our services, you agree to abide by the terms outlined in this Refund and Cancellation Policy. It is the responsibility of users to stay informed about any updates or modifications to this policy.